

Nowadays we are living in uncertain times, but it is necessary to regain trust and recover our lives and dreams more than never.

From Dauro Hotels, we are taking measures to mitigate the health and socio-economic impact of COVID-19 by adapting our installations and services. We want to welcome our guests back with open arms.

Hotel Comfort Dauro 2 will reopen its doors on July 1st 2020.

Before your arrival

Contact us before travelling by phone: +34958221581 or email: reservas2@hoteles-dauro.com

- We have created a WhatsApp account at [+34648435744](https://wa.me/34648435744) for inquiries.
- Your reservations have flexible conditions. A credit card guarantee will not be required on our website.
- Cancellation or modification fees are free of charge up to 18:00pm on the same day of arrival.
- QR codes.

In the hotel

- In order to reduce physical contact and the risk of infection, our hotel has incorporated automated accesses and a self check-in kiosk which it will be sanitized several times a day.
- Reception opening hours will be from 9am to 14pm and from 17pm to 20pm.
- Tourist information screens.
- We have increased the frequency of cleaning and disinfection throughout our hotels, always with homologated products.
- Disinfection mats in the hotel's entrances.
- Implementation of digital signage and access through QR codes.
- Our team has been trained in COVID-19 protocols to ensure the safety of our guests and staff members.
- Acquisition of Personal Protective Equipment (PPE) for our team to feel safe.
- Hydro alcoholic gel dispensers in all entries.
- Card payments only.
- Room key cards will be disinfected after every use.
- Cleaning and sanitizing frequency has been increased in all public areas and surfaces.

In the restaurant, food and beverages

- Enhanced assortment of individual food portions.
- Semi self-service bar and room service.
- Social distancing markers on the ground in common areas.
- Our staff will provide the cutlery to every guest.
- We carry out an exhaustive control and revision of the temperature of the dishwashing trains (>80°).
- Implementation of digital signage and access through QR codes.
- Our team has been trained in COVID-19 protocols to ensure the safety of our guests and staff members.
- Acquisition of Personal Protective Equipment (PPE) for our team to feel safe.

In the room

- Remote controls with protective covers.
- QR codes with tourist information
- Our laundry assures and certifies the treatment of the clothes at more than 60°C and with disinfectant products.
- Bedrooms will not be cleaned when the guest is present.
- Disposable cleaning cloths are used after the guest leaves the room.
- We clean the floors with disposable mops.
- We follow the disinfection and cleaning protocols.
- Implementation of digital signage and access through QR codes.
- Our team has been trained in COVID-19 protocols to ensure the safety of our guests and staff members.
- Acquisition of Personal Protective Equipment (PPE) for our team to feel safe.